

ISO 31030 ASSESSMENT AND AUDIT PROGRAMMES

- *Measure how your travel risk management policy stacks up against ISO 31030*
- *Independently validated by SFJ Awards*



ISO 31030 AND THE EFFECTS ON BUSINESS TRAVEL

The new ISO 31030 Travel Risk Management standard provides the first global benchmark for those responsible for travel management around best practice in delivering duty of care to employees, and delivering confidence to staff that are required to travel as part of their job.



Following the ISO 31030 standard shows that a Travel Management Company (TMC) has demonstrated a high level of due diligence around mitigating travel risk and places employee safety as a primary consideration in its travel management priorities. Meeting the standard also helps reduce legal and financial risk if things go wrong during travel.

For TMCs this is particularly critical as corporates are likely to ask their suppliers if they comply to the ISO 31030 standard directly. Indeed this is likely to be a prerequisite for conducting business for many corporates.

We can help TMCs understand whether their current policies, processes and procedures comply with ISO 31030 and what they need to do to achieve this important standard.

Key considerations around complying with the ISO 31030 standard include

- analysing the traveller population to assess risk and potential vulnerabilities
- understanding more about travel destinations including the risk profile of travel and ground transportation policies and practices
- validating the safety, security and health standards of travel accommodation against best practice
- demonstrating proactive incident management processes, including crisis communication protocols, medical support overseas and evacuation/relocation policies in the event of disaster, disruption or terrorism

We offer two services to organisations looking to get ISO 31030 ready:

ISO 31030 Readiness Assessment

We will assess your current policies, practices, and procedures, and assess whether these are in line with the ISO 31030 standard. A trained auditor will analyse your policies and procedures related to travel risk management. The auditor will then provide a report outlining the organisation's strengths and weaknesses and offer a checklist of actions required to meet the ISO 31030 standard.

ISO 31030 Readiness Assessment & Audit:

In addition to the assessment, we can benchmark all policies and processes related to travel risk management against the ISO 31030 standard. The trained GSA auditor will review travel risk management documentation, interview key personnel and provide an audit of ISO 31030 compliance, towards a certificate of accreditation to the ISO 31030 standard. This assessment is independently validated by SFJ Awards, a UK regulated international awarding organisation, that will issue the Readiness Assessment & Audit Certificate.

WHY CHOOSE GSA?

Our management team is made up of former police officers, counter terrorism experts, and travel management experts at the most senior level. We helped develop ISO 31030 and create the UK guidance on the standard issued by BSI. We have decades of experience in recognising the risks around hotels and serviced accommodation and helping organisations with travelling employees address these proactively.

We want to change how corporate travel risk management operates by giving organisations the tools and confidence to build robust travel risk management policies and procedures and demonstrate duty of care.